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Devon and Cornwall

HALF YEAR REPORT RETURN - COMMUNITY SAFETY FUND 2017-18

Please return completed and signed return by **Friday 3 November 2017**. Please remember to submit your invoice with your return.

Name of area and partnership e.g. CSP/YOT	Safer Plymouth
Half year end date (Month/Year)	October 2017
Total Community Safety Fund Allocation £	£400,568
Amount Claimed for (First/Second) half year £	£200,284

Projects/activities being funded. Please indicate the status of the provider i.e. statutory/vol/independent and where appropriate, through which commissioning body it receives its funding e.g. YOT

(Project A)	Plymouth Domestic abuse Service
Amount of funding (£0,000s) If part funded please indicate what % of funding	£160,200 which provides approx. 1/3 of the total service funding (this includes £27,678 carried forward 16/17 grant for additional IDVA and MARAC co-ordinator). The remainder of the service comes from the Local Authority core budget. An additional £5,000 has been invested in further workforce development of DASH training Delivered by Sanctuary Housing Association which is a charity
Breakdown of expenditure e.g. staffing/ one to one referrals/materials/rent etc	£80,100 Provision of a refuge, dispersed units, support, IDVA and MARAC services, DASH training
Intended Outcomes	Outcomes focus on improving the safety of victims and their families and encouraging them to engage with services and ideally move on from an abusive relationship, examples include: <ul style="list-style-type: none"> 100% of victims engaging with the service are supported to minimise risk to their selves and others, as well as achieving other positive outcomes. 75% or above victims referred to the service engage with the service Re-referral rate is below 20% Staff trained are satisfied 90% of victims exiting the service do so in a planned way
How are these measured?	The Plymouth Domestic Abuse Service contract receives ongoing contract monitoring including quarterly performance returns and review meetings.
To what extent have these been achieved?	Outcomes for the service clients continues to remain high with reports of achieving 100% positive outcomes.



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	<p>There was a smooth continuation of the MARAC co-ordinator function. In excess of 100 people have received DASH training in the first quarter therefore additional investment has been secured.</p> <p>Referrals levels remain high and some additional work has been carried out in partnership with the new Community Connections Team to resolve move on housing issues. This is creating additional capacity not just within this service but within the wider housing system.</p> <p>The uptake of the sanctuary scheme has not happened to date. This is not a reflection on the service providers but due to a number of staff changes within the Police delaying the changes required to the referral pathways for this scheme.</p>						
Actions put in place to achieve outcomes?	Additional funding for the MARAC coordinator post to be reviewed with the wider system						
Rag Rating (✓) as appropriate	<table border="1"> <tr> <td>Outcomes Achieved</td><td>✓</td></tr> <tr> <td>On Track to Achieve</td><td></td></tr> <tr> <td>Not Achieved/Behind Schedule</td><td></td></tr> </table>	Outcomes Achieved	✓	On Track to Achieve		Not Achieved/Behind Schedule	
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(Project B)	Therapeutic Counselling for victims of sexual violence
Amount of funding (£0,000s) If part funded please indicate what % of funding	£25,000 this 1/3 of the total service with an additional £25,000 from NHSE and a further £25,000 from OPCC (£75,000 total) Delivered by First Light a registered charity
Breakdown of expenditure e.g. staffing/ one to one referrals/materials/rent etc	£37,500 Full cost recovery spreadsheet is available on request and is shared with the peninsula SARC Board
Intended Outcomes	The overall outcome is to ensure that we support victims of sexual violence with access to therapeutic counselling services and that services users are better able to cope with the experience they have had and recover from it.
How are these measured?	<p>The current contract with First Light (previously Twelves Company) is subject to ongoing 1/4ly contract review meetings. A range of performance indicators are monitored on a quarterly basis which incorporate:</p> <ul style="list-style-type: none"> Positive responses by service users to a Cope and Recover questionnaire, National SARC data indicators for counselling service user wait times. <p>In additional, we have a local SARC Board and a Peninsula SARC Broad that provide ongoing Governance, support and quality assurance.</p>
To what extent have these been achieved?	Overall outcomes and experiences for clients remain good. However, it should be noted that some lack of capacity has meant that volumes are not as high as expected (185 actual appointments Vs a planned 274 appointments – only 68% of the target) but outcomes are positive and



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	<p>illustrates good progress for clients. The following illustrates the overall progress and distance travelled made by clients in the first quarter which remains positive:</p> <p>Legend: Assessment (diamond), Session 1 (square), Session 6 (triangle), Final Session (cross)</p> <p>Outcomes:</p> <ul style="list-style-type: none"> I am able to cope with everyday life I am positive about my future I am in control of my life I live a healthy lifestyle I am able to achieve my goals I am able to live an independent... I am happy in my relationships I have a good support network I value myself I have confidence in myself I am able to cope with stress I am able to manage my emotions <p>In the first quarter we have also seen a high level of cancellations and DNA (41 in total) – this will be picked up by the wider Plymouth SARC Board.</p> <p>Full contract return is available on request.</p>						
Actions put in place to achieve outcomes?	<p>Recruitment has taken place and First Light enters the 2nd quarter with no vacancies.</p> <p>Slight delay in receiving 2nd quarter data due to service requiring to focus on the current regional reprocurement of SARCs.</p> <p>The Plymouth and Peninsula SARC Board continue to provide oversight and Governance to ensure issues are supported to be resolved.</p>						
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(Project C)	The Harbour Centre – providing a community based drugs and alcohol treatment – the criminal justice team
Amount of funding (£0,000s) If part funded please indicate what % of funding	£98,500 this provides approx. 1/10 of the total service budget The Harbour Centre is a registered Charity
Breakdown of expenditure e.g. staffing/ one to one referrals/materials/rent etc	Part of a commissioned service, a full cost recovery available on request



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Intended Outcomes	Ensure access to an alcohol and substance misuse programme that will ensure those at risk of committing crime or being a victim of crime are supported with appropriate treatment.																																																
How are these measured?	<p>As a commissioned service we carry out contract review meetings, monitor performance 1/4ly and utilise the National Diagnostic Outcomes Monitoring Executive Summary (DOMES) report:</p> <ul style="list-style-type: none">▪ Proportion of the treatment population in contact with the criminal justice system compared to national average broken down by Opiate; non-opiate; alcohol; alcohol and non-opiate▪ Successful completions as a proportion of Criminal Justice clients of all in treatment compared to national average▪ Proportion of Criminal Justice clients who successfully completed treatment in the first 6 months of the latest 12 month period and re-presented within 6 months compared to national average																																																
To what extent have these been achieved?	<p>The most recent full Domes report for Plymouth is attached and a narrative report from the Harbour Centre can be found within the appendix.</p> <p>Utilising DOMES for Q1 2017 – official statistics*</p> <p>1. Proportion of the treatment population in contact with the CJ system</p> <table><tr><th></th><th colspan="2">Plymouth Q1</th><th>National average</th></tr><tr><th></th><th>%</th><th>(n)</th><th>%</th></tr><tr><td>Opiate</td><td>26</td><td>329/1265</td><td>21.6</td></tr><tr><td>Non opiate</td><td>18.3</td><td>15/82</td><td>15</td></tr><tr><td>Alcohol</td><td>6.3</td><td>22/347</td><td>7</td></tr><tr><td>Alcohol and Non opiate</td><td>7</td><td>8/115</td><td>12.7</td></tr></table> <p>Comment we have a higher percentage of people in touch with the CJ system than other areas. This reflects both our levels of complexity and the many years of partnership working in the city.</p> <p>2. Successful completions as a proportion of CJ clients of all in treatment</p> <table><tr><th></th><th colspan="2">Plymouth Q1</th><th>National average</th></tr><tr><th></th><th>%</th><th>(n)</th><th>%</th></tr><tr><td>Opiate</td><td>5.8</td><td>19/329</td><td>4.6</td></tr><tr><td>Non-opiate</td><td>20</td><td>3/15</td><td>38.8</td></tr><tr><td>Alcohol</td><td>22.7</td><td>5/22</td><td>41.1</td></tr><tr><td>Alcohol and non-opiate</td><td>50</td><td>4/8</td><td>35.3</td></tr></table> <p>Comment: Note the small numbers in all categories other than ‘opiate’ whereby very small changes in numbers can have large percentage effects. The low numbers in these categories relate to patterns of referral from CJ agencies – opiate use is more criminogenic than other forms of drug use and there is a clear relationship between treatment and crime reduction, hence CJ agencies refer cases. For other drugs, eg alcohol, the</p>		Plymouth Q1		National average		%	(n)	%	Opiate	26	329/1265	21.6	Non opiate	18.3	15/82	15	Alcohol	6.3	22/347	7	Alcohol and Non opiate	7	8/115	12.7		Plymouth Q1		National average		%	(n)	%	Opiate	5.8	19/329	4.6	Non-opiate	20	3/15	38.8	Alcohol	22.7	5/22	41.1	Alcohol and non-opiate	50	4/8	35.3
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	<p>relationship between treatment and reduced criminality is much less clear and referrals tend to be lower.</p> <p>3. Proportion of CJ clients who successfully completed in the first 6 months in the latest 12 month period and represented within 6 months</p> <table><tr><th></th><th colspan="2">Plymouth Q1</th><th>National average</th></tr><tr><th></th><th>%</th><th>(n)</th><th>%</th></tr><tr><td>Opiate</td><td>0.0</td><td>0/8</td><td>14.9</td></tr><tr><td>Non-opiate</td><td>0.0</td><td>0/3</td><td>4.2</td></tr><tr><td>Alcohol</td><td>0.0</td><td>0/1</td><td>7.4</td></tr><tr><td>Alcohol and non-opiate</td><td>0.0</td><td>0/3</td><td>8.1</td></tr></table> <p>Comment: In normal circumstances lower percentages equate to better performance in this domain, however, in this quarter our local numbers are so small no meaningful conclusions can be drawn at this stage, statistics are reported cumulatively so as the year progresses we should have a better handle on our actual performance.</p> <p>* Plymouth's drug treatment cohort is of greater complexity than most other areas and so comparisons with the national average do not give as 'true' a picture of our performance as would be derived from comparison with our Local Outcome Comparators (LOC), however, these data are derived from the nationally compiled DOMES report which doesn't yet include LOC data comparison.</p>		Plymouth Q1		National average		%	(n)	%	Opiate	0.0	0/8	14.9	Non-opiate	0.0	0/3	4.2	Alcohol	0.0	0/1	7.4	Alcohol and non-opiate	0.0	0/3	8.1
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Actions put in place to achieve outcomes?	The additional capacity for treatment made available by this funding continues to be 'flexible' to the needs of the system including the provider to ensure we are focusing our support on the current need and pressures.																								
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(Project D)	Healthy Relationships
Amount of funding (£0,000s) If part funded please indicate what % of funding	£43,500 Barnardo's and NSPCC partnership – both registered charities
Breakdown of expenditure e.g. staffing/ one to one referrals/materials/rent etc	Approx. £14,300 As a commissioned service a full cost recovery is available on request
Intended Outcomes	See appendix for full service specification



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How are these measured?	As a commissioned service we carry out contract review meetings, monitor performance against agreed outcomes and KPIs contained within the service specification. A steering group will also provide oversight of performance.						
To what extent have these been achieved?	The contract was awarded on 4 th August to the lead agency Barnardo's. Progress has been made with extensive research, scoping, participation and consultation with young people. All is on track to receive the preferred model for Plymouth young people and schools by January 18 including a timetable for delivery of pilot in schools between Jan – April 18. The steering group has had its 1 st meeting with a follow up planned for December.						
Actions put in place to achieve outcomes?	All currently on track.						
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(Project E)	Community Safety Awareness Raising						
Amount of funding (£0,000s) If part funded please indicate what % of funding	£36,000 – 65% of the total funding (£30,000 – via a commissioned service and contract & £6,000 – PCC corporate communications and CSC for design/branding/staff) An additional £20,000 of Home Office funding has been successfully applied for EVGE initiatives which will provide some match funding It is also likely that there will be some 'in kind' support as a specific programme emerges. The Harbour Centre will be leading this work						
Breakdown of expenditure e.g. staffing/ one to one referrals/materials/rent etc	None to date – procured in October 2017 to be spent during the final 6 months						
Intended Outcomes	See full service specification in the appendix						
How are these measured?	As a commissioned service the contract will be regularly monitored against the agreed KPIs and outcomes within the service specification.						
To what extent have these been achieved?	Match funding has been achieved; contract issued to provider and kick off meeting has been planned.						
Actions put in place to achieve outcomes?	All on track to achieve outcomes						
Rag Rating (✓) as appropriate	<table border="1"> <tr> <td>Outcomes Achieved</td><td></td></tr> <tr> <td>On Track to Achieve</td><td>✓</td></tr> <tr> <td>Not Achieved/Behind Schedule</td><td></td></tr> </table>	Outcomes Achieved		On Track to Achieve	✓	Not Achieved/Behind Schedule	
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(Project F)	ASB, low level and emerging crime
Amount of funding (£0,000s) If part funded please indicate what % of funding	£16,046 Delivered by Community Connections at Plymouth City Council
Breakdown of expenditure e.g. staffing/ one to one referrals/materials/rent etc	Total £1,330 to date: £700 – rental of Four Greens Community Centre for delivery of Recovery café. £200 – contribution to Modern Slavery operations £134 – ASB stationary £45 – PSPO materials £251.06 - ASB enforcement materials
Intended Outcomes	<ul style="list-style-type: none"> • Work in neighbourhoods where ASB is an issue • Explore prevention methods to develop creative solutions for early intervention and prevention of ASB • Respond, and resource emerging issues • Communities see a response to ASB • Increased reporting of ASB • Communities and citizens feel safe • Reduce levels of ASB in the City • Reduce number of ASB cases at stage 1 escalating to stage 2
How are these measured?	<ul style="list-style-type: none"> • Number of operations in City targeting reduction of ASB • Number of early intervention solutions implemented across the City • Number of emerging issues identified and service response implemented • Customer feedback • Number of Stage 1 ASB cases which do not progress to stage 2 as a result of the intervention
To what extent have these been achieved?	<p>Number of Operations in City targeting reduction of ASB:-</p> <ul style="list-style-type: none"> - Stonehouse PSPO consultation and subsequent implementation from end of October 2017 targeting ASB associated with street drinking, begging and fouling in the area. Enforcement of breaches will be implemented via the ASB escalation process. Consultation received 148 positive feedback submissions from the community and all relevant signage is in place. - Response to tombstoning and associated ASB on Plymouth Hoe. 5 x ASB stage 2 interventions. - In October 2017 4 existing DPPOs across the City converted to PSPOs in line with Crime and Policing Act 2014. Full review of powers and enforcement via ASB escalation process implemented. New signage in place across City.



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	<ul style="list-style-type: none"> - 7 Premises Closure orders undertaken successfully in this period with premises secured as necessary. All have led to the eradication of ASB from the addresses. <p>Early Intervention Solutions implemented:-</p> <ul style="list-style-type: none"> - Development of Recovery Café at Four Greens Community Centre providing positive engagement and activity supporting diversion from ASB/crime activity. 10 members engaged. <p>Emerging issues identified and service response implemented:-</p> <ul style="list-style-type: none"> - Modern Slavery – 6 operations undertaken, 4 as part of NCA action weeks. 1 individual supported through NRM process - Submissions data 1st April – 16th October - 77 intel submissions received this is an increase on the previous year <p>Reduce levels of ASB in the City</p> <ul style="list-style-type: none"> - 4% reduction in ASB across the City compared with 1st April – 31st September 2016 <p>Reduce number of ASB cases at stage 1 escalating to stage 2</p> <ul style="list-style-type: none"> - Current percentage escalations from ASB stage 1 to ASB stage 2 is down 44% from 64% in 2016 to 20% in this reporting period.
<p>Actions put in place to achieve outcomes?</p>	<p>Community Connections work in close partnership with partner agencies identifying/preventing/ and responding to ASB and emerging issues.</p> <p>This work supports Safer Plymouth Agenda across the delivery groups. Enhanced joint working practices have been implemented between police colleagues and Community Connections via a Neighbourhood Problem Solving Group. This links with the police TIMS meetings and allows the early detection of emerging neighbourhood issues and a the deployment of early intervention/ prevention activity:-</p> <ul style="list-style-type: none"> • A rise in ASB in the City Centre by a group of young people has been targeted (Operation Greywild) . Additional youth outreach will be put in place as well as diversionary activities and ASB escalation where appropriate. This will provide reassurance to the public, a reduction in ASB activity and options for perpetrators prior to escalation of ASB process. • PSPO's are under consideration for additional areas of the City (Mutley and North Hill) to reduce the levels of ASB and associated impact on communities, in particular linked with alcohol harm reduction. • Operation Dalitron raises awareness of CSE issues in areas identified of being a particular risk to those vulnerable young people. Ie. Funfair,circus grounds. A multi agency operation is planned for December working with the communities in these



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	<p>areas raising awareness via CSE training and the provision of associated materials.</p> <ul style="list-style-type: none"> • Operation Plympton - outreach work is currently planned in Plympton where an issue with young people perpetrating ASB in the locality has been identified. Additional outreach youth work provision and ASB escalation response will be put in place to reduce the ASB and divert the young people into positive activities. This will reduce ASB in the area and give the public confidence to report issues. • NCA Action weeks are supported by Community Connections to identify victims of Modern Slavery in the City. Identified victims will be supported through the NRM process or in the City as appropriate. • It is anticipated that there will be a full spend by the end of the financial year 						
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(Project G)	Prevent
Amount of funding (£0,000s) If part funded please indicate what % of funding	£10,000 Plymouth City council are commissioning
Breakdown of expenditure e.g. staffing/ one to one referrals/materials/rent etc	None to date - planned spend this financial year
Intended Outcomes	<p>The programme seeks to raise social and emotional competence and increase empathy amongst children by incorporating themes of: British values; celebrating and valuing local community; understanding different beliefs and diversity and promoting Plymouth as a great place to live and work.</p> <p>The successful provider will commission a pilot and create an innovative programme which will bring a new, exciting and fresh approach to teaching this topic directly to schools.</p> <p>It is expected that the programme will evidence:</p> <ul style="list-style-type: none"> ▪ Demonstrable change in social and emotional competence and increased empathy amongst children ▪ Positive changes have been achieved in children's attitudes and behaviours ▪ Children's understanding of different beliefs and values has improved



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	<ul style="list-style-type: none"> Increased perception of valuing and celebrating local community An greater understanding of British Values amongst children and their community 						
How are these measured?	As a commissioned service the contract will be monitored (please see appendix for full spec) A steering group has been set up to provide governance and oversight						
To what extent have these been achieved?	Currently within a competitive procurement exercise. We expect a positive outcome and contract award by the beginning of November.						
Actions put in place to achieve outcomes?	We will keep to timescale and commit to spending £8k on this project by the end of the financial year. We've set up a steering group with the Police and the Diverse Community Team to drive this forward and will be reporting back to the Prevent lead on a regular basis. The lead will then report back to Safer Plymouth and ONE Plymouth. We'll use the evaluation criteria, Outcomes and Milestones and regularly evaluate the programme as it moves thru its journey.						
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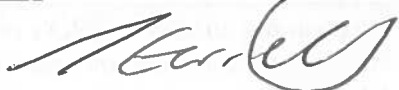
(Project H)	Safer Plymouth infrastructure and intelligence
Amount of funding (£0,000s) If part funded please indicate what % of funding	£39,000
Breakdown of expenditure e.g. staffing/ one to one referrals/materials/rent etc	None. Planned spend to be commissioned this financial year
Intended Outcomes	<p>To ensure key analysis is available for Safer Plymouth and its partners to assist with evidence based decision making, develop business plans and identify key activities. Support Safer Plymouth to develop a strong infrastructure and connect with the system to enable the delivery of the community safety outcomes within the Plymouth Plan.</p> <p>We will be developing our commissioning of this work with key stakeholders and this will include developing any relevant service specification and will inform the outcomes and outputs. However, this is likely to include delivery of a suite of products/sources being developed:</p> <ul style="list-style-type: none"> Partnership plan Needs assessments Dashboards Area profiles Delivery Plans

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	<ul style="list-style-type: none">Partnership performance <p>A strong partnership will have confidence in its decision making that can target the whole systems resources to the most appropriate response.</p>						
How are these measured?							
To what extent have these been achieved?	<p>A number of conversations across the partnership have taken place to identify and clarify full extent of need.</p> <p>Benchmarking across the Peninsula including exploring opportunities for collaboration e.g. commissioning Cornwall Amethyst team or utilising role profile shared by Safer Devon for the recruitment of an analyst</p>						
Actions put in place to achieve outcomes?							
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TO BE COMPLETED AND SIGNED BY CSP MANAGER

SIGNATURE:  JOB TITLE: HEAD OF COMMUNITY CONNECTIONS

NAME: MATT GARRETT DATE: 03/11/17

TO BE SIGNED BY TREASURER / CFO

SIGNATURE: _____ JOB TITLE: _____

NAME: _____ DATE: _____

Electronic signatures are accepted. Please email to: pcccommissioning@devonandcornwall.pnn.police.uk

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APPENDIX A

Report For Harbours Criminal Justice Team

Exits

For all the tier 3 structured treatment episodes in CJIT 13% of exits were drug free treatment complete. 46% of exits were sent to prison. 34% dropped out. At a time when there is an increase in client deaths only 2 exits were due to death. We should be able to improve our drug free treatment completes by reframing the way that we work and not transferring clients to the community team when they have finished their court order or exited from the prolific offender team.

Prison Releases

45% of referrals from the prison attended and commenced treatment with Harbour. Currently if all the referrals engaged we would not have the capacity to see all of them with the current resources. We have looked at different ways of working but the chaos, risk and unreliability of this group can block creative ways of engaging. We mirror the chaos of the clients. We need to look again at improving the retention rates for these prison referrals.

Referrals

Whilst referrals are low for DRRs this has been balanced by the reintroduction of ATRs and there has been an increase in referrals for PPOs even though there has been a drop in the number of PPO's on the scheme. This means that for this part of the service we are delivering only 5 less commencements compared to 2013/2014. Caseloads have increased as we are delivering the same with less staff.

Barriers

We are just beginning to see the effect of the selling off of the probation service. This is coupled with the issues in the prison service with riots, lack of safety and the fact that they are full. The consequences of this are that breaches due to non attendance and engagement are not being followed through quickly by probation, where a breach is taken to court the order is revoked and clients are receiving fines or conditional dischargers as there appears to be a reluctance to send people to prison and the feeling is that this is due to overcrowding. Clients are becoming aware of this which is affecting our attendance levels as there are no consequences to non attendance. Probation officers for IOM are no longer co located at Hyde park House and have moved to St Catherine's House which in time is likely to affect partnership working and could affect client attendance.

Homelessness is a big problem for prison releases. This could be linked to the lack of engagement and high drop out rates. However we have recognised some positive outcomes where PPOs have not gone into the hostel system on release from prison where they have historically not coped with this communal living arrangement and have been evicted. Instead they have been given a B+B by the city council, have managed to sustain this arrangement for long enough to go straight to a move on property via BCHA.

Developments

Discussions are taking place to look at expanding the IOM to work with Domestic Abuse clients. Harbour has already started delivering the Freedom Programme to explore different ways of delivering this service.

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APPENDIX B

Service Specification – Healthy Relationships

1. Introduction

1.1 Safer Plymouth is the Community Safety Partnership for Plymouth. It sets the strategic direction for partnership work between agencies in Plymouth. In 2016 it identified its priorities as Domestic Abuse and Sexual Violence (DASV), Hate Crime, Child Sexual Exploitation (CSE), Modern Slavery, Cyber Crime including Fraud and Prevent.

1.2 The Multi Agency Child Sexual Exploitation Group (MACSE) (sub group of the Safeguarding Children's Board) identified a need for quality assured earlier intervention and awareness work with children and young people in relation to CSE.

1.3 The Plymouth Domestic Abuse and Sexual Violence Partnership (sub group of Safer Plymouth) identified the need for earlier intervention and awareness work with children and young people in relation to Domestic Abuse via healthy relationships.

2. Purpose

2.1 Long term, we have an aspiration to ensure all children and young people in Plymouth have access to information and support about healthy relationships reaching all ages and settings. This service begins to advance this ambition.

2.2 The main purpose of the service is to develop a strategic approach to delivery of a 'Healthy Relationships Programme' in schools as an effective way of ensuring children and young people have access to information and skills to make informed decisions on the relationships they experience. It will ensure an equitable offer to schools and provide quality assurance to the system.

2.3 The purpose of the service is to support achievement of the strategic outcomes as set out in the Plymouth Plan; Wellbeing Commissioning Strategy and CYP Commissioning Strategy:

- Delivering strong and safe communities
- Improvement in health and wellbeing
- People and communities feel safe
- Reducing harm
- Children are protected from sexual exploitation

3. Service Description and Key Activities

3.1 In the first instance, the service will provide the system with a comprehensive scoping work of need, existing local and national best practice and resources available to the system. Identify gaps and opportunities for work force development and direct delivery with children and young people.

3.2 The scope will conclude with recommendations on a future model of delivery that provides an equitable offer to all schools (medium to long term), identifying how these can be met and how gaps can be resourced. The conclusion will evidence how the strategic approach to healthy relationships will impact on strategic objectives in the short and longer term including but not limited to the Safer Plymouth performance indicators:

- % of new reports of DASV to increase;
- % of repeat incidents of domestic abuse;
- % of acute rapes of victims aged 16 years and above attending the Plymouth SARC;

3.3 There will also be a requirement to begin delivering a programme to schools within the academic year 2017/18. This short term activity should be targeted on areas of highest need and these areas will be agreed with the commissioner.



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3.4 The programme will increase awareness and understanding of what constitutes a healthy relationship; will promote the concept of healthy, positive and respectful relationships and provide young people with the skills to identify warning signs and make informed decisions on their relationships. It will build upon the awareness developed within Relationship and Sex Education (RSE) and Personal, Social, Health and Economic (PHSE) Education curriculums.

3.5 The programme will support emotional resilience for young people and will need to consider, but is not restricted to;

- Positive and negative relationships – create a shared definition of ‘healthy relationship’
- Identifying warning signs and symptoms of unhealthy relationships
- How to stop and start relationship – what does healthy exiting look like?
- Pressures and expectations
- Coercive behaviour awareness
- The meaning of consent within sexual relationships including understanding the difference between, and separation of, sex and relationships
- Risky behaviour and harmful sexual behaviour
- Grooming
- Safety on the internet and digital footprint
- The reality gap – media representation and myth busting
- Self-esteem and respect
- Emotional intelligence
- Communication skills
- Attachment – improved resilience
- Access for support and signposting

3.6 The programme will work with and utilise the participation of Young People (including young people with protected characteristics) in service design, delivery, monitoring and continuous improvement. It will be delivered in a manner which recognises youth culture; are non-judgemental, based on respect, empathy and understanding of the issues Young People experience and as such will need to be designed and developed in collaboration with young people.

3.7 The programme will be adaptable for delivery across the range of ages from early years to post 16 education settings and delivered using a range of mediums to increase engagement of pupils.

3.8 In relation to direct delivery, where service delivery takes place in school, the service provider will work with each school's Safeguarding Lead to identify and develop a point of contact for pupils to access independent and specialist support for issues of domestic abuse and/or sexual violence (DASV).

3.9 The service will proactively develop and maintain effective partnership working with a range of partners, including but not limited to, key staff in schools, school forums, the Police, other agencies and groups (such as specialist DASV services both commissioned and delivered within the Community and Voluntary Sector)

3.10 Direct delivery offered will be at nil charge to schools and young people and will ensure all sessions delivered to young people are in line with the PSHE Curriculum and where appropriate with other School Curricula

3.11 The Programme will ensure opportunities for added value are maximised by joint working with the Local Authority, CCG, schools, community, voluntary, independent and private providers. This will include but not be limited to direct applications and supporting other agency applications for grant funding, specifically to support participation activity to ensure the voice of CYP is embedded in the scope findings and evaluation.

4. Networks and Links

4.1 The Service will work as part of a whole system of early help, prevention and targeted support for young people and ensure direct delivery compliments existing services and interventions offered.



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4.2 The Services will make onward referrals as appropriate

4.3 The Services will report Safeguarding concerns and share appropriate information with the Young Person's school and other partners in line with Safeguarding policies

4.4 The Services will participate in appropriate operational and strategic group meetings to enable the sharing of intelligence on need, outcomes and whole system delivery

5. Management Information

5.1 Performance information and review meetings will be agreed with the Commissioning Officer and the Supplier's representative

5.2 The Service maybe asked to provide information and intelligence to the Commissioning Officer as and when required

5.3 The Services will have a process in place to access up to date information about changes in legislation or policy affecting the Service area

6. Quality Requirements

6.1 The Service will be expected to take account of all the relevant national standards and guidance published prior and during the contract period. This includes, but is not limited to:

- The Ofsted inspection framework for inspections conducted under section 5 of the Education Act 2005 (as amended) from September 2012
- The National Curriculum

6.2 The Service staff and volunteers will be appropriately qualified to deliver specific elements of the specification

6.3 The Service staff and volunteers will be DBS checked

6.4 The Service staff and volunteers will work within each individual schools Safeguarding Policy and will appropriately challenge if concerns are held over how Safeguarding is handled

6.5 The Service will hold its hold safeguarding policy and maintain their own safeguarding records even where the case has been escalated through the schools policy

7. Business Continuity

The Supplier will have in place a business continuity plan which will be made available to the Contract Manager as per the Standard Terms and Conditions of the Contract

8. Performance

8.1 As previously stated, this programme will ultimately contribute to the long term outcomes of the city to:

- Delivering strong and safe communities
- Improvement in health and wellbeing
- People and communities feel safe
- Reducing harm
- Children are protected from sexual exploitation

8.2 In addition, this contract will contribute to ensuring improved findings from the personal relationships section of the bi-annual school health related behaviour survey (see end of service specification for latest findings)

The following targets have been set to measure the outcomes of this service:



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Key Performance Indicators

Key Performance Indicator	Measure	Annual Target	Evidence Source	Reporting mechanism
Written scope	Business case	1	Report	To commissioner by Jan 2018
Delivery of direct interventions to members of schools community (as prioritised and agreed by Commissioner)	Number of sessions offered per annum to school community and % take up	To be agreed once priorities set with commissioner	Number of sessions offered % Attendance	Written report by April 2018
	% of attendees who have had their learning outcomes met from training (both within school and held centrally)	90%	Training evaluation forms	Annual return
	Successfully engage with schools within the priority for the delivery of the programme on an annual basis	100%	Number of schools engaged	Annual return
Added value secured to develop programme delivery for participation of CYP in scope development	£ income and/or in kind provision, directly generated grants or supported	£15,000	Finances	On-going

Outcomes

Outcome	Measure	Annual Target	Evidence Source	Reporting mechanism
School community will have improved awareness of healthy relationships	Young People have increased awareness and report they can: (to be finalised with commissioner)	90% of attendees/ young people	Stakeholder feedback	Annual Return
	<ul style="list-style-type: none"> Contextualize their own and others relationships Differentiate between positive and negative relationships including identifying signs and symptoms Understand how perpetrators groom young victims of DASV and CSE Understand and be able to identify pressures and expectations and to make 			Plymouth Schools Health Related Behaviour Survey



Outcome	Measure	Annual Target	Evidence Source	Reporting mechanism
	informed decisions that prioritise their needs and are respectful to themselves and others <ul style="list-style-type: none"> Understand the meaning of consent within sexual relationships and understand the law including consequences of non-consensual sex Understand the impact on self and own health if engaging in risky or harmful sexual behaviour Interact and navigate safely online 			
Young people will have improved personal resources including resilience, confidence and self-esteem	Numbers of young people (male:female:describe myself in some other way): <ul style="list-style-type: none"> with improved understanding of a healthy relationship who know how to seek help or advice if they are in an unhealthy relationship who would seek help or advice if they are in an unhealthy relationship 	90% of attendees/ young people	Young people feedback – of those receiving intervention	Annual Return Plymouth Schools Health Related Behaviour Survey
Increased timely access to early intervention and specialist support as appropriately required	Number of young people Self-reported increase (priority group to be agreed with Commissioner)	TBC	Citywide system data on referrals and disclosures received: PDAS SARC Schools	Annual Return

APPENDIX C AWARENESS RAISING FOR COMMUNITY SAFETY

1. Introduction

1.1 Safer Plymouth is the brand name for the statutory Community Safety Partnership for Plymouth. It is made up of representatives from the 'responsible authorities', which are:

- police
- local authorities
- fire and rescue authorities
- probation service
- health

It sets the strategic direction for partnership work between agencies in Plymouth. In 2016 it identified its priorities as Domestic Abuse and Sexual Violence, Hate Crime, Child Sexual Exploitation, Modern Slavery, Cyber Crime including Fraud and Prevent.



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1.2 There are subgroups or theme leads aligned to these priorities and a common objective throughout has been the need to ensure key themes are kept high profile in Plymouth with the public and professionals. In particular, for those emerging areas of crime.

2. Purpose

2.1 The main purpose of the service is to develop a strategic approach to way in which Safer Plymouth and its partners raise awareness of key priorities and communicate with the public and other professionals.

2.2 The service will work with and support Safer Plymouth and its partners to ensure priority themes are kept high profile in Plymouth with the public and professionals via campaigns, awareness raising events and training.

2.3 The service will support achievement of the strategic outcomes as set out in the Plymouth Plan; Wellbeing Commissioning Strategy and Children and Young People Commissioning Strategy:

- Delivering strong and safe communities
- Improvement in health and wellbeing
- People and communities feel safe
- Reducing harm
- Children are protected from sexual exploitation

2.4 It aims to impact on strategic objectives including, but not limited to, the Safer Plymouth performance framework, example indicators:

- Number of Modern Slavery Referrals to the National Referral Mechanism
- Number of hate crime incidents reported via the Police and Local Authority
- Number of referrals to the Channel Panel

3. Service Description and Key activities

3.1 To work with Safer Plymouth to develop a coordinated 12 month plan of activity to include priority themes as directed by the Board and commissioners. It will require a flexible response depending on the need, profile and partnership engagement and this will be advised by theme leads.

3.2 To lead the co-ordination of relevant events as determined by Safer Plymouth which may be delivered by other partners

3.3 To organise and deliver relevant events as determined by Safer Plymouth partners e.g. a Prevent conference

3.4 Many local and national organisations and partners are all working to address community safety issues including with high profile national and local campaigns. Where appropriate, link into national campaigns to ensure best use of existing resources to deliver and provide consistent messaging.

3.5 As a minimum, to create and deliver in partnership with existing partners and mechanisms:

- A 12 month programme, incorporating direct delivery of:
 - 2 conferences – for 2017 Prevent and one other in collaboration with the commissioner and Safer Plymouth
 - 1 Week of Action
 - 3 campaigns – to be informed by commissioner and Safer Plymouth in collaboration with Plymouth City Council corporate communications team

4. Governance and Networks

4.1 The Service will work as part of the Safer Plymouth partnership utilising a whole system approach to ensure direct delivery compliments existing services and interventions offered



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4.2 The Service will participate in appropriate operational and strategic group meetings to enable the sharing of intelligence on need, outcomes and whole system delivery. In particular, the service will ensure appropriate read across to the Safeguarding Boards

4.3 The Service will report Safeguarding concerns and share appropriate information with partners in line with Safeguarding policies

5. Management Information and Quality Requirements

5.1 Performance information and review meetings will be agreed with the Commissioning Officer and the Supplier's representative

5.2 The Service maybe asked to provide information and intelligence to the Commissioning Officer as and when required

5.3 The Service will have a process in place to access up to date information about changes in legislation or policy affecting the Service area

5.4 The Service will hold its own safeguarding policy and maintain their own safeguarding records even where cases have been escalated

5.5 The Service staff and volunteers will be appropriately qualified to deliver specific elements of the specification

6. Performance

6.1 As previously stated, this service will ultimately contribute to the long term outcomes of the city to:

- Delivering strong and safe communities
- Improvement in health and wellbeing
- People and communities feel safe
- Reducing harm
- Children are protected from sexual exploitation

6.2 Each campaign, training or other activity will provide an opportunity to measure impact and an evaluation will be requested. The following targets have been set to measure the outcomes of this service:

Key Performance Indicators

Key Performance Indicator	Measure	Annual Target	Evidence Source	Reporting mechanism
A coordinated plan of activity	12 month plan	1	Plan	To commissioner by mid - December 2017
Direct delivery of: <ul style="list-style-type: none"> ▪ 2 conferences – for 2017 Prevent and one other in collaboration with the commissioner and Safer Plymouth 	Number of sessions offered and % take up	To be agreed with commissioner and theme leads 90% take up	Number of sessions offered % Attendance	Written report after each activity followed by an annual return by April 2018



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<ul style="list-style-type: none"> 1 Week of Action 3 campaigns – to be informed by commissioner and Safer Plymouth in collaboration with Plymouth City Council corporate comms team 	% of attendees who have had their learning outcomes met	90%	Evaluation forms	As above
	numbers successfully engage with/reached at events and/or website hits/retweets	100%	Attendance figures, website or social media data	As above

Outcomes

Outcome	Measure	Annual Target	Evidence Source	Reporting mechanism
Plymouth citizens will have improved awareness of community safety issues/priorities	Report they have increased awareness	90% of attendees	Stakeholder feedback	Written report after each activity followed by an annual return by April 2018
	Increased uptake of services	5% increase	Citywide services	
People will have improved confidence to report,	Numbers of people reporting: improved understanding of community safety issue who know how to seek help or advice who would seek help or advice if they required	90% of attendees/people	feedback – of those receiving intervention	Written report after each activity followed by an annual return by April 2018
Professionals will have increased knowledge	Increases in understanding of issues among participants after receiving awareness training Increased confidence and ability of people to address discrimination			
Increased timely access to early intervention and specialist support as appropriately required	Number of people Self-reported increase (priority groups to be agreed with Commissioner)	5% increase	Citywide system data on referrals and disclosures received: EG National Referral mechanism; PDAS; SARC; Schools;	Written report after each activity followed by an annual return by April 2018



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APPENDIX D PREVENT AND WELCOMING CITY

Service Specification – Schools Based Empathy Pilot

1. Introduction

If Plymouth is to fulfil its city vision of a 'vibrant waterfront city where an outstanding quality of life is enjoyed by everyone' we must continue to build our reputation as a welcoming, multicultural city where agencies and communities work together to promote the benefits of diversity and challenge unfair discrimination.

We aspire to be a fair city that supports strong and inclusive communities - where people have a sense of belonging and ownership, feel safe and confident, with the opportunity to live, work and play in good quality sustainable neighbourhoods.

We must work together to ensure that the needs of different communities of geography, identity and interest are respected, celebrated, and valued.

2. Invitation to quote

Plymouth City Council is seeking to commission a provider to create, deliver and evaluate a School Based Empathy Pilot Programme in selected Plymouth primary schools. With an initial budget in the region of £10,000, the successful provider will: engage with relevant schools; develop an appropriate programme; run a pilot programme in a number of Plymouth schools and report back to the Commissioning manager their findings including an assessment of potential future take-up and options for sustainable delivery of this project.

The pilot programme is expected to be delivered to a minimum of 4 Primary schools and run between January and June 2018. Evaluation and key findings report to be concluded by July 2018.

3. Purpose of the Programme

This programme will contribute to achieving the aims of the Plymouth Plan and the outcomes of the Safer Plan commissioning plan

☐ *The Plymouth Plan - The City will support strong and inclusive communities where people have a sense of belonging and ownership, feel safe and confident, with the opportunity to live, work and play in good quality sustainable neighbourhoods.*

☐ *Safer Plymouth - Plymouth is proud to be a welcoming city and continues to monitor levels of community cohesion.*

The programme seeks to raise social and emotional competence and increase empathy amongst children by incorporating themes of: British values; celebrating and valuing local community; understanding different beliefs and diversity and promoting Plymouth as a great place to live and work. The successful provider will commission a pilot and create an innovative programme which will bring a new, exciting and fresh approach to teaching this topic directly to schools. The School Based Empathy Programme is expected to:

☐ Add value to the existing good practice already being rolled out through personal, social, health and economic education provision in schools with a focus on empathy, social and emotional competence

☐ Enhance the opportunity to incorporate OFSTED requirements specifically in relation to key judgement area "personal development, behaviour and welfare" so schools scores can benefit

4. Outcomes of the Programme

It is expected that the programme will evidence:

☐ Demonstrable change in social and emotional competence and increased empathy amongst children

☐ Positive changes have been achieved in children's attitudes and behaviours

☐ Children's understanding of different beliefs and values has improved

☐ Increased perception of valuing and celebrating local community

☐ An greater understanding of British Values amongst children and their community

5. The successful provider will be able to demonstrate:

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- ☐ Experience of delivering similar activities with a strong process for building relationships with schools
- ☐ That the proposal meets the purpose of the project and is pedagogy based
- ☐ Does not duplicate current school curriculum
- ☐ Has a clear evaluation framework
- ☐ Evidences links to the local community and associated impact

6. Timetable

Activity	Deadline Date	Deliverables
Distribute request for quotation (RFQ)	11th September 2017	All interested parties identified
Responses to request for quotation (RFQ)	6th October 2017	All interested parties responded
Assessment of RFQ's	13th October 2017	Manager + evaluation criteria
Appointment of successful provider	13th October 2017	Manager
Successfully provider starts	16th October 2017	Successful provider formalised agreement
Pilot programme delivery commences	January 2018	Successful provider Pilot outlined Schools selected Evaluation criteria in place
Pilot programme finishes	June 2018	Successful provider
Pilot evaluation submitted	July 2018	Successful provider
Pilot evaluation assessed by PCC	August 2018	Manager